

ROCK SOLID SECURITY of GA Quality Service Plan RESIDENTIAL OR COMMERCIAL



SPECIAL OFFER FOR EXISTING & NEW CLIENTS @ \$3.95

QUALITY SERVICE PLAN

EXTENDED SERVICE WARRANTY FOR YOUR SECURITY SYSTEM

A perfect solution for an imperfect world! With **ROCK SOLID SECURITY** Quality Service Plan, you can prepare for the unexpected, and save money, too!

To help protect you against the cost of unexpected service calls on your home security system, **ROCK SOLID SECURITY** is offering extended limited service warranty protection, called our Quality Service Plan, or QSP. While **ROCK SOLID SECURITY'S** sophisticated electronic technology is designed to meet the highest standards, no manufactured equipment is 100% perfect. QSP adds the additional coverage you need! And now, you can request this protection plan by:

Signing this offer and returning in the enclosed envelope

The Quality Service Plan helps protect against unanticipated service repair bills.

You save as much as \$175 in out-of-pocket expenses on just one service call.

Without Quality Service Plan

Labor - \$175

- Traveling to Your Home
- Finding the Problem
- Repairing the Problem

Materials - \$3.00 to \$100.00 or more

With Quality Service Plan*

Labor - \$0

- Traveling to Your Home
- Finding the Problem
- Repairing the Problem

Materials - \$0

Coverage Highlights

With **ROCK SOLID SECURITY** QSP, any covered part of your installed system found defective will be replaced **FREE OF CHARGE!** ***This can include:*

- Heat Sensors
- Glass Breakage Sensors
- Smoke Detectors
- Keypad
- * Material and Labor
- * Window and Door Contacts
- * Motion Sensors
- * Back Up Battery
- * Keypad
- ** Call Rocky to confirm additional parts

WWW.ROCK-SOLID-SECURITY.COM - Click "Quality Service Plan"

* For covered services only. Valid only on certain systems which are in good working condition. Exclusively for systems monitored and installed by **ROCK SOLID SECURITY** and for customers in good standing. Also, if you have a service problem not covered by the Limited Warranty you will receive a discount with QSP. QSP repairs will be made Monday through Friday from 8 a.m. to 5 p.m. Repairs made at other times will incur additional charges. Costs for services without QSP are based on an average of \$35.00 per hour.

Quality Service Plan (QSP)/Extended Limited Warranty.

During the period you elect to receive Extended Limited Service Warranty we will repair or, at our option, replace any defective part of the system, including wiring, and will make any needed mechanical adjustments, all at no charge to you. We will use new or functionally operative parts for replacements. This Extended Limited Service Warranty is for our benefit only, and may not be enforced by any other person. This Extended Limited Service Warranty gives you specific legal rights. This Extended Limited Service Warranty will go into effect upon the start on your next billing cycle. The Extended Limited Service Warranty will automatically renew for successive thirty (30) day terms at our then current Extended Limited Service Warranty rate unless terminated by either party's written notice at least thirty (30) days before the end of the then-current term. If you purchase the Extended Limited Service Warranty after the initial system installation, your system must be in good working condition at the time of the Extended Limited Warranty purchase.

Warranty Exclusions.

We perform Extended Limited Service Warranty services only during our normal working hours. IF YOU REQUEST US TO PERFORM EXTENDED LIMITED SERVICE WARRANTY SERVICES OUTSIDE OUR NORMAL WORKING HOURS, YOU WILL BE REQUIRED TO PAY US FOR THE SERVICES AT OUR THEN APPLICABLE RATES FOR LABOR AND PARTS. THE EXTENDED LIMITED WARRANTY DOES NOT APPLY IF WE DETERMINE UPON INSPECTION THAT ANY OF THE FOLLOWING CONDITIONS CAUSED THE NEED FOR SERVICE: A. Damage resulting from accidents, Acts of God, alterations or misuse; B. You fail to properly close or secure a door, window or other point protected by an alarm device, C. You fail to properly follow the operating instruction; D. Trouble in a telephone line or due to interruption of power; E. Repairs needed to window foil, security screens, exterior mounted devices or PROM (Programmable Read Only Memory), batteries; F. Ordinary maintenance or wear and tear; G. Alterations to your premises; or H. Alterations to the system made at your request, or made necessary by a change to your premises, damage to your premises or the alarm system, or for any other cause beyond our control. You must furnish the necessary electrical power through your meter at your expense to obtain warranty services.

ROCK SOLID SECURITY is offering this “Extended Limited Service Warranty” for \$3.95 per month to your current plan. By signing and returning in the enclosed envelope, your “Extended Limited Service Warranty” coverage will begin on your next billing cycle. ROCK SOLID SECURITY appreciates your Loyalty and Patronage!

PRINT CLIENT NAME CLIENT SIGNATURE CLIENT ADDRESS EMAIL DATE

Go to our web-site @ www.rock-solid-security.com
CALL ROCKY BEEBE @ 770-403-4960
EMAIL ADDRESS @ rockybeebe@gmail.com

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